

Riverdale Academy
100 Riverdale Road
Coushatta, Louisiana 71019
318.932.5876 (phone)
318.932.4355 (fax)
rpeters@riverdaleacademy.org

10 September 2018

To Whom It May Concern:

This letter constitutes the request of Riverdale Academy for a waiver from the FCC to present the information requested in the correspondence which is said to have been sent to our school on or about 21 April 2018, and to which my predecessor allegedly gave no response. We have no record of any correspondence to which we should have responded.

Since we did not provide the information or corrections requested in the correspondence on or about April 2018, we have been denied our e-rate for this quarter beginning 01 July 2018. Since no one on staff knew about the correspondence, no one knew to appeal within the sixty-day window.

We were, in fact, unaware that we were not eligible for the e-rate until we received the bill from our Internet provider, NEXUS. Through a series of phone calls, I got in contact with a Mr. Winston Himsworth at e-ratecentral.com. He sent me the e-mail embedded below.

Mr. Peters,

Thank you for your inquiry.

I regret to inform you that Riverdale's E-rate application for FY 2018 (beginning July 1, 2018) was denied. That is why Nexus is no longer discounting your bills. The stated reason for the denial was:

"Applicant has not provided sufficient documentation needed to determine the eligibility of the following item(s): vendor documentation supporting the requested amount for wireless data service. "

This usually means that while your application was under review the school did not reply to a review question. That question would have been sent to the school's contact on the application listed as Jamie Lawrence. If they are no longer at the school, the request for information probably fell into the void and the application was denied.

Often these situations can be corrected by an appeal to USAC providing the correct information. Unfortunately, in this case, the denial occurred 4/21/18 and there is a 60-day appeal deadline, so a USAC appeal wouldn't succeed. The alternative, which is a bit more complicated and time-consuming, is to request a waiver of the appeal deadline from the FCC and asking them for additional time to submit the requested information to USAC.

If Jamie Lawrence is no longer connected with the school, you will have to update USAC's system with a new contact person to proceed with future funding. To start, call the USAC helpline at 888-203-8100.

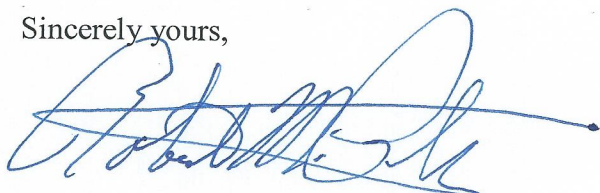
Hope this helps.

I was told when I called the USAC hotline that the appeal would likely be denied because we had missed the sixty-day window, but that it was necessary to make the appeal before attempting to contact the FCC for a waiver. On behalf of Riverdale Academy, I went through the EPC online appeal process. The case is no longer open, so I must assume that the appeal has been denied.

Riverdale Academy is willing to provide the documentation originally requested on April 21, 2018, as well as other such information as might be required if the waiver is granted. Riverdale Academy will provide such follow-up information as might be required.

Thank you for considering our case.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "Robert M. Peters", with a long horizontal flourish extending to the right.

Robert M. Peters, Ph.D.
Principal
Riverdale Academy